



Recommendations

1. Distribute widely resources that Age Friendly Thunder Bay has developed, such as the Transportation Guide, the Transit Infographic, the Resource Guide for Aging Adults in Thunder Bay, and post these electronically on the Age Friendly Thunder Bay, and other websites as appropriate.
2. Thunder Bay Transit Department to present on transit services at the Age Friendly Thunder Bay Steering Committee to ensure the needs of Older Adults inform local transit services.
3. Secure representation at the Ontario Health table to ensure the needs of seniors are communicated within the health care sector.
4. Promote Cyber Seniors Connected Communities program as a source of information for seniors on services, as a source of digital literacy, to recruit volunteers and as an intergenerational program.
5. Locate the business toolkit and utilize to provide customer service training for local businesses and organizations with significant Older Adult clientele.
6. Monitor the Proposed Bill 196 for a Senior's Advocate to seek support for appropriate government service provision for Older Adults.
7. To assist seniors in identifying benefits to which they are eligible, promote the Service Canada Benefits Finder, Service Ontario Benefits Finder, Prosper Canada Benefits Wayfinder, as well as Thunder Bay Counselling for seniors who need assistance.



Recommendations continued

8. Promote Cyber Seniors Connected Communities, device loaner programs and the Connecting Families 2.0 (\$20 monthly internet plan) to encourage Older Adults to increase their digital literacy.

9. Continue offering the yearly Wellness Senior's Health Fair to help seniors connect to available services and seek feedback into the current strategy.

10. Review gaps in the Age Friendly Thunder Bay Steering Committee membership and approach potential partners.

11. Promote Age Friendly Thunder Bay resources to System Navigators and similar roles within agencies serving seniors.

12. Approach the Canadian Red Cross or other community partner for the development of a medical equipment “re-use” program.

13. Host presentations on the Home & Community Care Support Services, Palliative Carelink and the Community Paramedicine Program at the Age Friendly Thunder Bay Steering Committee meetings.

14. Continue the current working groups’ progress on their workplan and current representation on key coalitions and committees.